





Modernization and Harmonization of Tourism study Programs in Serbia

544543-TEMPUS-1-2013-1-RS-TEMPUS-JPCR

WP 5: Improvement of higher education interactions with stakeholder and professional network

Activity 5.2 Participations of stakeholders in educational process

Report on student training by stakeholder

held on 31st December 2015, in Business and Technical College of Applied Sciences in Užice, by Vladana Rakić

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Applied Sciences

Hauticuua Eupoleul Nataša Ćirović, PhD, Professor

of Applied Sciences

Užice, November, 2016

Project task:

Activity 5.2 Participations of stakeholders in educational process

The description of the project task:

The report on the students training should be written on the following topic: Creation and validation of quality package arrangement and needs for tourist agencies in modern age, which held a lecturer Vladana Rakić, representative of Amigo Travel agency in Užice.

The description of the outcome:

This report is the result of joint work of the project team formed Milutin Đuričić, PhD, professor and Coordinator of the *MHTSPS* TEMPUS project and Nataša Ćirović, PhD, professor.

INTRODUCTION

Improving the quality of education in the field of tourism can be achieved by modernization of existing and development of the new tourism study programs in compliance with actual tourism market needs. It is very complicated to find an actual task due to connection with Development policy of Serbia. According to that aim the next topic is elected: *Creation and validation of quality package arrangement and needs for tourist agencies in modern age.* Lecturer Vladana Rakić is a manager of Amigo travel agency, who significant contributes to the quality of traveling as well as contributes to the promoting of travel services and .

DESCRIPTION OF THE TRAINING

Lecturer (Figure 1.), held a 90 minutes lecture: on the 31st December 2016. The lecture listened 37 students. (Enclosure 1., Figure 2.)



Figure 1. Vladana Rakić presents her lecture

Lecture followed by presentation: link





Figure 2.Students listened lecture very carefully

Students were very satisfied with the quality of lecture and expressed their satisfaction with applause. They asked about current parts of the lecture and explained dilemmas.

She is pointed out the importance of employees structure in travel agencies as well as the importance of turist travel forming. She explained the meaning of itinerary, transport and the activities within turist travel. At the end of lecture she informed students about costs as a very important thing in turist travel organization.

Students were very satisfied with the quality of lecture and expressed their satisfaction with applause. They asked about current parts of the lecture and explained dilemmas.

CONCLUSION

All participants pointed out that this kind of lecture are very important due to improving teaching process and it should be more practising.

Also, many ideas which are provide an employment and better life for future tourism workers are proceeded from this lecture.







СПИСАК СТУДЕНАТА КОЈИ СУ УЗЕЛИ УЏБЕНИК НАЦИОНАЛНА ТУРИСТИЧКА ГЕОГРАФИЈА

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